

**TechCrew:**  
*Student Based Tech Support*  
Zion-Benton Township High School District 126



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**Lee Steinsdoerfer**  
**Tech Director, Zion-Benton Township High School**

- Tech Coordinator/Director – 16 yrs.
- Lake County Ed. Service Center – 6 yrs
- High School Classroom Tech Instructor – 5 yrs.



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Phases of Technology



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**What is TechCrew?**

- Built upon Trust
- Operates on Dedication
- Results in Success



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**Sean Turner**

- Age: 18
- Rank: 3S
- Years in TechCrew: 4 Years
- Position: President

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**Grant Ridder**

- Age: 17
- Rank: 2T
- Years in TechCrew: 3 Years
- Position: LAN Admin

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**Vidal Anguiano**

- Age: 15
- Rank: 2T
- Years in TechCrew: 2 Years
- Position: President to be

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**The CLR Principle**

<b>C</b>	<b>L</b>	<b>R</b>
<ul style="list-style-type: none"><li>Character</li><li>Commitment</li><li>Competence</li></ul>	<ul style="list-style-type: none"><li>Learners</li><li>Laborers</li><li>Leaders</li></ul>	<ul style="list-style-type: none"><li>Reality</li><li>Responsibility</li><li>Rewards</li></ul>

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**How can you do TechCrew?**

- Must gain support first
- Believe in your students
- Be patient
  - First 2 years will be tough
  - Will take 4 to 5 years before real benefits are realized



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**Year 1**  
Lay the Foundation

- Obtain Administrative Approval
- Sell idea to staff
- Recruit/appoint TechCrew Coordinator
- Obtain work area PC's
- Select and obtain ticketing system
- Obtain repair equipment



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**Year 2**  
Recruit and Build

- Set up TechCrew area
- Setup ticketing system
- Recruit students
  - At least 8 Freshman (4 will Make it)
- Train students
- Assign roles and ranks
  - Administrators and Techs defined
- Level 1 support by 4<sup>th</sup> Quarter
- Review and amend policies
- Summer - TechCrew volunteers



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**Year 3 - Starting to Crawl**

- Continue training
- Recruit 10 more students, 5 solid
- Self Governed Structure (Mid 3<sup>rd</sup> QTR)
  - Tech Evaluations
  - Meetings
- Additional Roles
  - Job Boss
  - Bench Tech
  - 1A/ 2A
- Review and amend policies
- Summer - Students employed
  - 1<sup>st</sup> Year Volunteers



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**Year 4 - Learning to Walk**

- Recruit & Train
- Team should be 10-13 strong techs
- Self governed structure expands
- Students manage projects
- Rank levels reach 3
- Add roles
  - Student LAN Admin
  - Appoint President (4<sup>th</sup> Quarter)



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**Year 4 - Continued**

- Training Methods finalized/standardized
- Review and amend policies
- Summer – students employed
  - 3<sup>rd</sup> yr & some 2<sup>nd</sup> yr, 1<sup>st</sup> yr volunteer
  - Full Swing Meetings
  - Inventories
  - Student led projects
  - Fully functional **President**



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**Year 5 - Run Forest! Run!!**

- Recruit
- Students train students
- Team should be 15-20 tech strong
- Policies finalized
- Add Roles
  - President's 2nd
  - PR Admin
- Expand TechCrew?
- Summer – Same as Yr 4



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## Contacts

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